

903 Parkway St
Conway, Arkansas 72034



<https://SpecialtyCasting.com>

Phone: (501) 499-5488

CONTRACT CASTING TERMS & AGREEMENT

IMPORTANT: You must be an established customer with Specialty Casting to be eligible for contract casting. If you have not applied for an account, please complete the Request Account online: https://specialtycasting.com/request_account Do not submit this form or ship any molds or waxes to Specialty Casting unless you are an established customer or your account request was approved.

We cannot start production on your casting order until we receive this agreement back. Please review the agreement, sign and date it and send to Specialty Casting.

Please note this agreement holds true for all contract casting orders placed with Specialty Casting. Please keep a copy of this agreement for your records.

If you opt not to have a mold manufactured or do not state at time of order that you need a mold manufactured and for any reason your casting fails in the casting process, Specialty Casting is not responsible for reproduction of waxes.

We no longer accept third-party 3D printed models, even in a castable 3D printed material, for casting or for rubber mold.

When creating a rubber mold, there is generally a 1% to 6% shrinkage from master to finished piece. It is your responsibility to plan for the dimensional change in your parts. Please call or e-mail with any rubber mold shrinkage concerns or for further explanation.

If you provide a mold for us to work with, it may be necessary for us to make modifications to the mold to assure quality. If a rubber mold provided cannot be used and a new one must be created, we will require a master model be provided.

We often receive wax models that may have design/technical issues that could cause porosity, non-fills, and other casting defects. Specialty Casting cannot be responsible for these types of defects. We may determine that we cannot successfully cast your project upon review of a provided model.

We will contact you in advance regarding any design/technical issues. If we feel that we cannot successfully cast your project we will return your project to you. If there is a mold available, and there were casting defects, we sometimes recast your parts at no charge to you. These additional casting trials will be at our discretion.

If you choose not to have modifications to your molds or models, we cannot guarantee that there will be no seams or perfect fills. Additional wax injection charges may be applied based on the wax shot to acceptable wax ratio and the amount of time required to clean the waxes from your mold. We reserve the right to reject a mold if we feel that the labor required to produce the order exceeds our costs.

If you have spent a lot of time or money making a hand carved wax, it is often in your best interest to make an RTV mold (Room Temperature Vulcanization mold) of the model. The (we/you keep) \$40/\$100 rubber mold investment is usually cheaper than re-carving your design again, in the unlikely event of a less than satisfactory casting.

I agree to the terms as outlined above.

Signature

Date

Print Name

Company Name